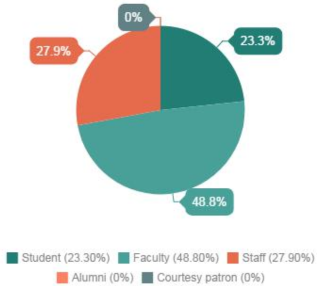
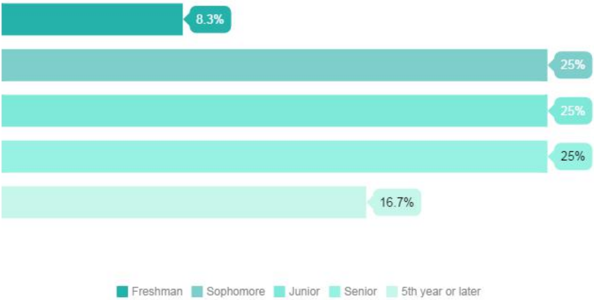
Rocky
Mountain
College

2017 Library Survey Results

1. Please indicate if you are a:



2. If you are a student, what year are you?



3. How did you hear about the survey?

0%
Library Facebook

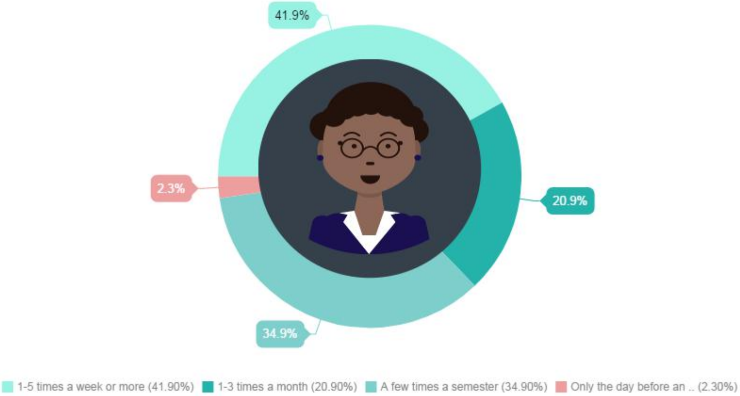
3%
Announcement

2%
Library Website

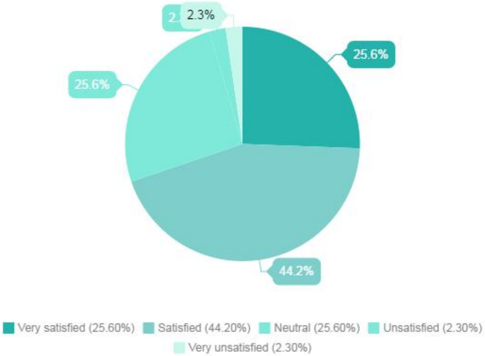
74%
Email

4%
Flyer

4. How often do you use the library?



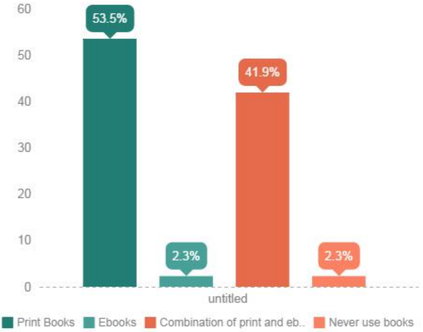
5. Please rate how satisfied you are with the library's book collection:



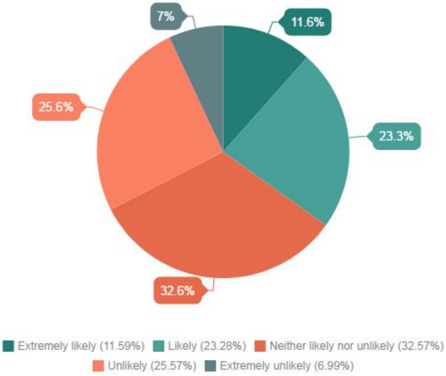
6. Are there subjects that you would like to see more books on?

The majority of respondents recommends the library purchase more popular fiction.

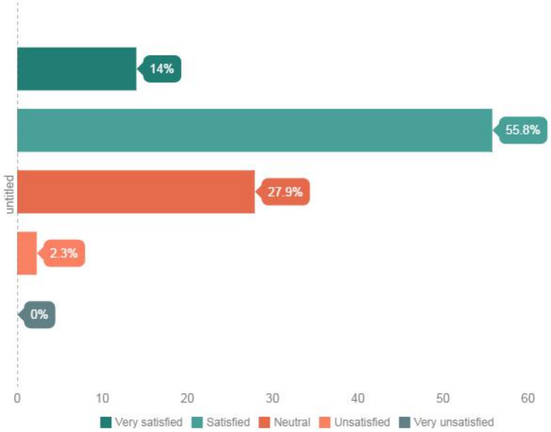
7. Do you prefer to use print books or ebooks?



8. If the library provided access to more ebooks, how likely would you be to use them?



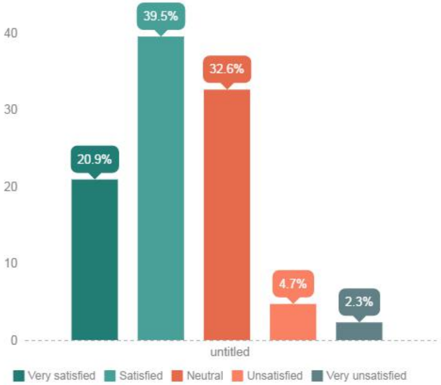
9. Please rate how satisfied you are with the library's periodical collection:



10. Are there any specific periodical titles or subjects you would like us to consider adding?

Recommendations of periodical titles to acquire relate to specific areas of study.

11. Please tell us how satisfied you are with the library's online databases (Primo, Infotrac, EBSCO, Credo Reference, ProQuest, Science Direct, etc.)

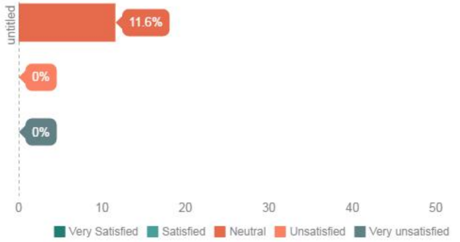


12. Please explain why you are satisfied or unsatisfied with the library's databases.

Responses ranged from easily accessible to a good collection of resources. Some responses mentioned particular databases they particularly use.

Responses ranged from never able to find anything useful to difficult to use. Some responses requested the acquisition of a particular database.

13. Please rate how satisfied you are with the services the library offers (interlibrary loan, references, research help, classroom instruction, drop-in research hours, etc.):



14. Does the library provide a service that is exceptionally good or is not meeting you excepectations?

Interlibrary loan recevied the most outstanding comments.

Interlibrary loan service is AWESOME!

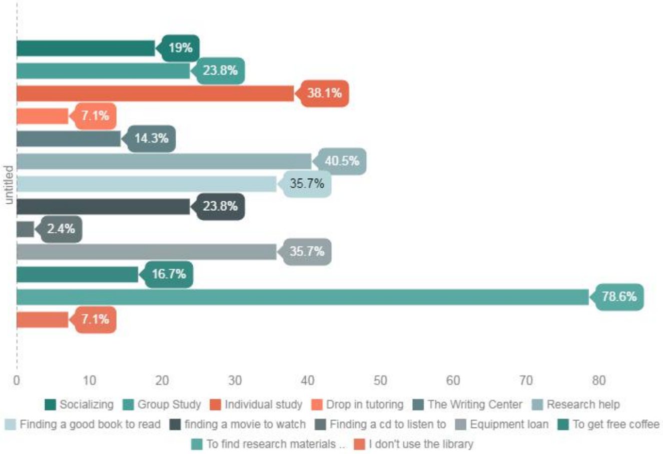
Interlibrary Loan is terrific

Interlibrary Loan is spectacular

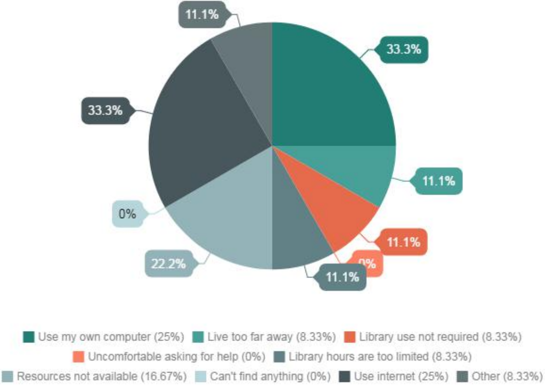
15. Please tell us what we can do to improve the library facilities (that is, the building):

Responses in general included upgrade the library's technology and carpeting. Provide more comfortable places to sit and talk as well as study. Have a better heating and cooling system.

16. What do you use the library for (please check all that apply)?



17. Why do you NOT use the library? (Only answer this question if you replied "I don't use the library" in the last question).



18. What is the most positive comment that you can make about the library and its serviceds?

Library
Excellence

Friendly and helpful Staff

Welcoming environment

Excellent Interlibrary Loan

Librarians/Staff are always willing to help.

19. What is the most negative comment that you can make about the library and its services?

Uncertain about services

Doesn't have books for classes.

Building is too hot or cold

Feels services are underused by the campus community

Need a bigger budget so be more awesome

20. What improvements can the library make to its website to help you?

Better usabiltiy

Sometime the Interlibrary loan feature doesn't always work

More understandable for some students

21. What new services or resources can the library offer to help you?

Instruction to faculty on integrating the library and research into our classes

Vending machine with snacks

Add a stress relief coloring table

More ebooks

powered by
Piktochart
make information beautiful